

United Arab Emirates - Passenger vehicle

General Rental Information

The renter and all approved drivers must be in possession of a full, valid driving license for at least one year. Furthermore, the following conditions apply depending on the issuing country of the driving license.

United Arab Emirates residents require a United Arab Emirates driver's license.

Drivers from the GCC countries are required to present original passport or GCC identification cards if used to enter the UAE.

Customers on resident / employment visa or if the resident visa is under process are required to have a UAE driving licence which must be at least one year old. If the UAE driving licence is less than one year old then a supporting driving licence providing that the driver has been driving more than 1 year is required.

Drivers from the countries not listed below are only permitted to drive with an international driving licence supported by the original home country licence.

If Drivers licence was issued outside origin country, then valid current residence visa or working permit is required.

Valid national driving licenses from the following countries are accepted:

North America: Canada, USA

East Asia & Pacific: Australia, China, Hong Kong, Japan, New Zealand, Singapore, South Korea

Europe: Austria, Belgium, Bulgaria, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Spain, Sweden, Switzerland, Turkey, United Kingdom

Middle East: Bahrain, Kuwait, Oman, Saudi Arabia, Qatar

Africa: South Africa

Customers from China whose driving license is not in English, require a stamped, notarized English translation of their driving license.

Customers must present a valid passport in Roman alphabet at the time of rental as proof of identification.

Kindly note that we require the following documents upon handling over the vehicle:

- Passport copy supported by the original passport,
- Driving License Copy - supported by the original driving license that should be above one year old or more depending on the car group reserved. Refer to Age Restrictions.
- Valid Credit Card only.
- Customers on pre-arranged entry visas will be required to present proof of entry visa.

Kindly note that we require the following documents for **Long Term Rentals**:

- Proof of Residence (Tenancy Contract or Title Deed Copy)
- Passport copy supported by the original passport
- Valid Visa copy supported by the original Visa stamp in the passport

- 1 undated security cheque as security towards rental for long term rentals. Once rental is completed and all outstanding amounts have been cleared, the cheque will be returned.

Age Restrictions

In United Arab Emirates, the following rules apply for the minimum age and possession of a driver's license:

Minimum Age	License Requirements	Car Category
21	License held for 1 year	EDAR, CDAR, IDAR, ILAR, SCAR, SDAR, ISAR, IFAR, FFAR
23	License held for 1 year	ICAR, FDAR, PDAR, PFAR, LDAR
25	License held for 1 year	LSAR, PTAR, LFAR, FVAR, XDAR, XFAR, XXAR
27	License held for 5 year	LDAV, XCAR, XJAR, XLAR, XSAR, XTAR

A Young Driver Surcharge applies for drivers under 23 years.

Any driver under the age of 25 years is not permitted to accept any Top Cover or Super Top Cover damage waiver options.

All vehicles are not permitted on local race tracks.

Tariff information

General

The following credit cards are accepted: all credit cards from internationally recognised credit card companies - such as American Express, Diners Club, Eurocard/Mastercard, Visa. We do not accept any prepaid cards or debit cards (Visa Electron). The renter must be the owner of the indicated credit card.

Sixt CarExpress Servicecard (Advantage Circle) is only accepted in combination with a valid Credit Card.

Please note, that payments with credit card may require the PIN of the credit card. The credit card has to be valid for at least 3 months at the start of the rental.

A preauthorization amount of AED 1,500.00 will be reserved on the credit card in case of any traffic fines, as well as the applicable LDW waiver liability amount.

Charges on the rental agreement are based on the contracted rental period and any changes to the rental period could result in a recalculation of these charges.

If the renter doesn't take protection for the rented car, then he will be required to leave a preauthorization of AED 5,250.00 (Including VAT) for damages and AED 1,500.00 for traffic fines.

Special rental information when booking Prepaid rates

Prepaid tariff - Pay now

When booking at a prepaid rate, the payment will be charged along with the total rental price (incl. booked extras and charges) prior to the rental. The driver and mode of payment shall be finalised at the time of reservation and cannot be changed. The confirmed credit card should be valid and available for presentation on collection of the vehicle. All extra costs that occur during the car rental will be charged to this credit card.

A refund shall not be issued for non-collection, vehicle being collected late or returned early.

Changing booking

A booking can be changed up to 48 hours before the start of the rental (on availability) in return for an alteration charge of AED 105.00.

Cancellation

A booking can be cancelled before the rental begins. In the event of cancellation, the payment in advance already made towards the rental shall be paid back subject to a cancellation charge, which will be withheld and shall be in the amount of the rental charge (including any extras and charges) for a maximum of 3 rental days.

Cancellations can be made online or in writing and must be addressed to: Sixt United Arab Emirates Headquarters, Gargash Enterprises LLC, P.O. Box 37817 Dubai, United Arab Emirates, Fax: +971 4 347 9100, Email: sixt24@sixt-uae.ae

No-show

In the event that the booked vehicle is not collected or not collected at the agreed time the rental charge already paid shall be withheld in full.

Protection conditions

Third Party Insurance (TI)

Protection coverage for the vehicle includes Third Party Liability with a maximum cover of AED 1 Million for material damages. Maximum cover for personal injuries is unlimited per injured person.

Excluded from the protection is the use of the vehicle for the transport of dangerous goods. All protection as part of the rental contract will become void, in particular, if an unauthorized driver has used the vehicle or if the driver of the vehicle does not possess the required driver's license at the time of the event giving rise to claim.

Loss Damage Waiver (LDW)

Loss damage waiver (incl. theft protection) removes the drivers' responsibility to a part of the vehicle in case of damage or theft.

The protection does not cover any costs of transporting the vehicle back from Oman to the UAE. In case of damage or an accident it is the renter's responsibility to arrange the transport of the vehicle back to the UAE border and bear any costs involved in this.

If loss damage waiver (incl. theft protection) is accepted, the customer is only responsible for the following amounts:

AED 3,150.00 (EDAR, CDAR, SDAR, SFAR, ILAR)

AED 5,250.00 (ICAR, IDAR, IFAR, FFAR, FVAR, FDAR, PDAR, LDAR, ISAR, SCAR, PTAR, PFAR, LFAR)

AED 7350.00 (XDAR, XFAR, XPAL, XTAN, XXAR)

AED 15,750.00 (LFAX, LSAR, XCAR, XDAN, XFAX)

If loss damage waiver (incl. theft protection) is not accepted the customer will be held liable for the full value of the car.

Top Cover LDW

If LDW is already included in the rates, the renter can choose Top Cover LDW to further reduce the Non-Waiverable Responsibility, provided the driver is 25 years of age or older.

If Top Cover LDW is accepted, customer is only responsible for the following liability amounts:

AED 1,575.00 (EDAR, CDAR, SDAR, SFAR, ILAR)

AED 2,625.00 (ICAR, IDAR, IFAR, FFAR, FVAR, FDAR, PDAR, LDAR, ISAR, SCAR, PTAR, PFAR, LFAR)

AED 3,675.00 (XDAR, XFAR, XPAL, XTAN, XXAR)

AED 7,875.00 (LFAX, LSAR, XCAR, XDAN, XFAX)

Super Top Cover LDW

If LDW is already included in the rates, the renter can choose Super Top Cover LDW to eliminate the Non-Waiverable Responsibility, provided the driver is 25 years of age or older.

Super Top Cover LDW is not offered on the following groups:

XSAR, XJAR, XXAR, LDAV, XTAR, XLAR, XCAR

Personal Accident Protection (PAP)

By taking out personal accident protection coverage can also be extended to cover the consequences of an accident.

By taking out personal accident protection the limit of liability is: AED 200,000.00 per person.

Glass and windscreen coverage

The glass and windscreen coverage provide protection for damages on windscreen, side windows and the rear window with a deductible of AED 0.00.

If the protection is not accepted, the customer will be held liable for the full extent of the damage.

Glass and windscreen coverage is not offered on the LDAV, XCAR; XJAR, XLAR, XSAR, XTAR car groups

Window/Glass tinting is not permitted.

Cross Border Rentals & Territorial Restrictions

Cross Border Rentals are on request only.

Cross Border Rentals are allowed to the following countries: Oman

Please contact sixt24@sixt-uae.ae with 48 hours notice. Request must be received during office hours from Sunday to Thursday 08:00 - 16:00 U.A.E time.

In case of offence against Cross Border & Territorial Restrictions all protections lose their validity.

(Cross border rental - FU)

Extras

Accessories are bookable without obligation and subject to availability.

One-Way Rentals

One-way rentals within Sixt locations in the United Arab Emirates are allowed under conditions depending on tariff.

International One-Way Rentals are not allowed.

Navigation system

Navigation systems are available subject to a fee.

Additional Driver

A charge is levied for the additional driver, whose details are noted in the lease only if the additional driver presents a valid driver's license.

Baby and child seats

Baby seats and child seats are available subject to a fee.

Vehicle refuelling

All vehicles are supplied with a full tank of fuel and should be refilled prior to return to Sixt, otherwise the current prices per litre of petrol or diesel will be charged in addition to a refuelling fee.

If desired, the vehicle will be refuelled according to currently available conditions after returning it to the station.

Alternatively, you may purchase a full tank of fuel at the beginning of the rental at a price that is competitive with local fuel stations and can then return the tank empty. No refunds will be given for unused fuel.

Delivery and collection

Deliveries and collections are available at the local rental station subject to a fee. This service is available on request for an additional commitment fee outside opening times at selected locations.

Roadside protection

The roadside protection is an extended breakdown protection during the rental and protects you at home and abroad against high service and repair costs for the following incidents caused by you: key locked in vehicle, breaking caused by lack of fuel, assistance with starting necessitated by flat battery, loss of key and vehicle stuck.

Other Fees and Taxes

Premium Location Fee

A premium location fee occurs for rentals at airport and train stations.
(Premium Location Fee = Y)

Out of Opening Hours

Out of opening hours service is available at selected stations. In this case, an additional charge applies for the provision of the service.
(Out Of Hours = OH)

Road Tax

In Dubai a toll fee (Salik) may apply. The car is equipped with a Salik tag, which is attached to the windscreen. Each time a vehicle passes a Salik toll station a fee applies. After return the applicable cost will be charged.

Moving or removing the Salik tag is not allowed and a penalty charge will be applied for this.

(Road Tax = U)

Lost Of Key

In the event of a lost or damaged key a fee applies.

(Lost Of Key = KY)

Smell-Removal-Fee

All Sixt cars are non-smoking cars. If a car needs additional cleaning/smell-removal caused by smoking, a fee will be added to the invoice.

(Fee For Smell Removal = OT)

Overview charge prices

An overview of all charge prices is provided under the following link.
All rates are inclusive of VAT (if VAT incurs).

For corporate customers with individual agreements alternative prices and regulations can apply.