General Rental Information

Important documents

The renter and all approved drivers must be in possession of a full, valid driving license for at least one year. Furthermore, the following conditions apply depending on the issuing country of the driving license.

The driver's license must be valid and issued by:

- member country of EU/EEC:

- participant of the 1968 Vienna Convention on Road Traffic - the driving license is acceptable without additional documentation if it is in Roman script, otherwise an International Driving Permit is mandatory; - participant of the 1949 Geneva Convention on Road Traffic - International Driving Permit is mandatory. The International Driving Permit alone is not acceptable unless it is accompanied by a valid national driver's license.

Participants of the 1968 Vienna Convention on Road Traffic: Albania, Armenia, Azerbaijan, Bahamas, Bahrain, Belarus, Bosnia and Herzegovina, Brazil, Central African Republic, Costa Rica, Cuba, Democratic Republic of Congo, North Macedonia, Georgia, Guyana, Holy See, Indonesia, Iran, Israel, Ivory Coast, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Liberia, Mexico, Monaco, Moldova, Mongolia, Montenegro, Morocco, Niger, Pakistan, Peru, Philippines, Russia, San Marino, Senegal, Serbia, Seychelles, South Africa, Tajikistan, Tunisia, Turkmenistan, Ukraine, United Arab Emirates, Uruguay, Uzbekistan, and Zimbabwe. Participants of the 1949 Geneva Convention on Road Traffic: Algeria, Argentina, Australia, Bangladesh, Barbados, Benin, Botswana, Burkina Faso, Cambodia, Canada, Chile, Dominican Republic, Ecuador, Egypt, Fiji, Ghana, Guatemala, Haiti, India, Jamaica, Japan, Jordan, Laos, Lebanon, Lesotho, Madagascar, Malawi, Malaysia, Mali, Namibia, New Zealand, Nigeria, Papua New Guinea, Paraguay, Republic of South Korea, Rwanda, Sierra Leone, Singapore, Sri Lanka, Syria, Thailand, Togo, Trinidad and Tobago, Turkey, Uganda, United States of America and Venezuela.

Driving license printed with non Roman Alphabet (Arabic, Japanese, Cyrillic etc) must be complemented by an International driving license.

Please show a valid driver's license and ID card/ passport at time of pick up.

Special rental information when booking Prepaid rates

Changing booking

A booking can be changed up to 48 hours before the start of the rental (on availability) in return for an alteration charge of 20.00 EUR. Any payment already made towards the rental will not be refunded; nor shall any differential amount be refunded if this alteration leads to a lesser rental cost.

Cancellation

A booking can be cancelled before the start of the rental. In the event of cancellation, the payment already made towards the rental will be paid back subject to a cancellation charge. The cancellation charge shall be the amount of the rental charge (including any extras and charges) for a maximum of 3 rental days. Cancellations can be made online or in writing and must be addressed to: SIXT Latvia Headquarters, Transporent auto noma SIA, Maldugunu Street 2, Marupe, Marupes novads, LV-2167, Fax: +371 67819501, E-Mail: rent@sixt.lv.

No-show

In the event that the booked vehicle is not collected or not collected at the agreed time, the rental charge already paid shall be withheld in full.

Age Restrictions

In Latvia, the following rules apply for the minimum age and possession of a driver's license:

Minimum Age	License Requirements	Car Category
19	License held for 1 years	A
21	License held for 2 years	B, S

A surcharge of 10.00 EUR /per day applies for young drivers under 21 years.

Tariff information	
Flexi tariff	

All payment cards of internationally recognised credit card companies (Visa, MasterCard, American Express, Diners Club, Discover, JCB), Airplus and Amex BTA/iBTA are accepted as payment methods. All pre-paid cards and cash are not accepted. The renter must be the owner of the indicated payment card. SIXT CarExpress Servicecard (Advantage Circle) is only accepted in combination with a valid payment card. Please note, that payments with payment card may require the PIN of the payment card.

Prepaid tariff - Pay now

All payment cards of internationally recognised credit card companies (Visa, MasterCard, American Express, Diners Club, Discover, JCB), Airplus and Amex BTA/iBTA are accepted as payment methods. All pre-paid cards and cash are not accepted.

When booking at a prepaid rate, the payment will be charged along with the total rental price (incl. booked extras and charges) prior to the rental. The driver and mode of payment shall be finalised at the time of reservation and cannot be changed. The confirmed payment card should be valid and available for presentation on collection of the vehicle. All extra costs that occur during the car rental will be charged to this payment card.

A refund shall not be issued for non-collection, vehicle being collected late or returned early.

General

An advance charge approval is obtained for the chosen means of payment as a security. The exact deposit is determined on collection since the amount is dependent on the vehicle.

Vehicle type	Deposit amount, EUR		
A, B, S	200.00		

Please note, that payments with payment card may require the PIN of the payment card.

Protection conditions

Third Party Insurance (TI)

Protection coverage for the vehicle includes Third Party Liability with a maximum cover of 5,000,000.00 EUR for personal injuries. Maximum cover for material damages is 1,000,000.00 EUR. The hirer is liable up to the maximum amount of liability for accidents caused by the hirer, damage caused by parking, theft or any damage caused by an unknown third party.

Excluded from the protection is the use of the vehicle for the transport of dangerous goods. All protection as part of the rental contract will become void, in particular, if an unauthorized driver has used the vehicle or if the driver of the vehicle does not possess the required driver's license at the time of the event giving rise to claim.

Excluded from the protection is driving the vehicle in prohibited areas set by official order or driving the vehicle in off-road terrains.

Loss Damage Waiver (LDW)

Loss damage waiver (incl. theft protection) removes the drivers responsibility to a part of the vehicle in case of damage or theft.

If loss damage waiver (incl. theft protection) is accepted, the customer is only responsible for the following amounts: 550.00 EUR (A, B, S)

If loss damage waiver (incl. theft protection) is not accepted the customer will be held liable for the full value of the car.

Excluded from the coverage are damages on tyres and windscreens.

Top Cover LDW

If LDW is already included in the rates, the renter can choose Top Cover LDW to reduce the Non-Waiverable Responsibility.

If Top Cover LDW is accepted, customer is only responsible for the following amounts: 350.00 EUR (A, B, S) Excluded from the coverage are damages on tyres and windscreens.

Super Top Cover LDW

If LDW is already included in the rates, the renter can choose Super Top Cover LDW to eliminate the Non-Waiverable Responsibility.

If Super Top Cover LDW is accepted, customer is only responsible for the following amounts: 0,00 EUR (B)

Excluded from the coverage are damages on tyres and windscreens.

Tyre and Windscreen protection (TG)

The tire and glass coverage provides protection for damages on tires and windscreen with a deductible of EUR 0.00.

If the protection is not accepted, the customer will be held liable for the full extent of the damage.

Roadside Assistance (BC)

The Roadside Assistance is your extended breakdown protection during your rental and protects you at Baltic States (Latvia, Lithuania and Estonia) against high service costs for the following incidents caused by you:

Shutdown of vehicle alarm, locking the key in the vehicle, start-up assistance in the event of a flat battery, breaking caused by lack of fuel (fuel price not included), damaged tyre change or repair (tyre price not included, subject to Tyre and Windscreen protection), getting stuck.

All services may only be ordered by a direct claim with SIXT 24-hour Roadside Assistance. They shall also determine the type and extent of service required to ensure the renter stays mobile. If any damage to the rental vehicle occurs which is not covered by SIXT within the scope of the Roadside Protection, the renter is liable for such damage.

Renter can purchase Roadside Assistance for 3.00 EUR per day, maximum 42.00 EUR.

If the customer did not accept Road Assistance, a service price in the amount of 150.00 EUR for each case will be charged.

Cross Border Rentals & Territorial Restrictions

Foreign Use Charge

Renter shall be entitled to use the rental vehicle exclusively in the territory of Latvia, Lithuania, Estonia; unless the Agreement states otherwise:

"Zone 1" - territory of the above mentioned countries and the territory of Poland, Sweden and Finland- 100.00 EUR per rental;

"Zone 2" - Zone 1 and the territory of Andorra, Austria, Belgium, Bulgaria, Bosnia &Hercegovina, Czech Republic, Denmark, France, Greece, Croatia, Italy, Lichtenstein, Luxemburg, North Macedonia, Monaco, Montenegro, Netherlands, Norway, Portugal, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Switzerland, Hungary, Germany and Vatican- 150 EUR per rental;

"Zone 3" - Zone 2 and the territory of Ireland, United Kingdom- 200 EUR per rental.

Vehicle use in the territory of CIS (i.e. border crossing to Kaliningrad, Russia, Belarus and Ukraine) shall be strictly forbidden. If the vehicle is used outside Agreement territory, SIXT shall be entitled to immediately terminate the Agreement without any sanctions on behalf of the Renter. Renter shall certify that it has been warned that terms and conditions of the Agreement regarding personal liability, insurance, technical assistance, damage prevention, and/or replacement vehicle shall not apply if the vehicle is used outside the territories specified in the Agreement and/or insurance policy. In such case the vehicle insurance, technical assistance, damage prevention, and/or replacement vehicle shall be available for an additional charge.

Extras

Accessories are bookable without obligation and subject to availability. During the period of November 1st until April 1st snow tyres exist for all car groups.

One-Way Rentals

One-Way Rentals within SIXT locations in Latvia are from 0.00 to 130.00 EUR. All international One-Way Rentals are on request. Please contact the local rental station. Please contact your SIXT local rental station or our hotline.

Navigation system

Navigation systems are available subject to a fee.

Additional Driver

A charge is levied for the additional driver in the amount of 4.01 EUR/day, whose details are noted in the lease only if the additional driver presents a valid driver's license.

Baby and child seats

Baby seats, child seats and booster seats are available subject to a fee.

Vehicle refuelling

All vehicles are supplied with a full tank of fuel and should be refilled prior to return to SIXT, otherwise the Renter will be charged in addition to a refuelling fee in the amount of 3.00 per litre.

If desired, the vehicle will be refuelled according to currently available conditions after returning it to the station.

Alternatively, you may purchase a tankful of fuel at the time of rental at a price that is competitive with local fuel stations and return the tank empty. No refunds will be given for unused fuel.

Delivery & Collection

Delivery/Collection Service is on request. Please contact the local rental station.

Bluetooth

Bluetooth is available subject to a fee.

	Service	EUR/ day	EUR/ month
4	Baby seat (guaranteed) (0-13 kg)	9.00	126.00
•	Baby seat (guaranteed) (9-36 kg)	9.00	126.00
•	Booster (guaranteed) (15-36 kg)	9.00	126.00
Ô	GPS Navigation	9,00	90,00

Other Fees and Taxes

Premium Location Fee

A premium location fee occurs for rentals at airport and train stations in the amount of 8% of basic rental T&M).

Out Of Hours

Out of opening hours service is available at selected stations. In this case, an additional charge in the amount of up to 40.00 EUR applies for the provision of the service.

Administration Fee for Fine

If the renter has a traffic/parking fine during the rental the renter will be charged an Administration Fee in the amount of 25.00 EUR per fine together with the first settlement-proposition.

The renter is liable for payment of all traffic/parking fines occurring during the rental.

Smell-Removal-Fee

All Latvian SIXT cars are non-smoking cars. If a car needs additional cleaning/smell-removal caused by smoking, a fee in the amount of 250.00 EUR will be added to the invoice.

When returning the vehicle, Renter shall not leave any bulky or toxic garbage inside the vehicle (e.g. packaging).

All rates include tax/VAT (if incurred). For corporate customers with individual agreements alternative prices and regulations can apply.

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